

GENERAL TERMS AND CONDITIONS OF SALE, DELIVERY AND PAYMENT

OF

the private company with limited liability

**Dronestars B.V.
Arnolduspark 16
2132 CR Hoofddorp**

registered at the Chamber of Commerce under number 64923517

DRONESTARS

APRIL 2016

ARTICLE 1: APPLICABILITY

- a.** These terms and conditions apply to all offers, sales and deliveries by the private limited liability company (after Dutch Law) Dronestars B.V. (registration number chamber of commerce 64923517) and or their successor, with among others the trading name www.dronestars.nl, to a third party, to all activities executed by Dronestars B.V. by order of a third party, and to all agreements in the broadest sense of the word entered into by Dronestars B.V. with a third party.
- b.** These terms and conditions apply in and outside the Netherlands, regardless of the place of residence or registered office of the parties involved in any agreement, and regardless of the place where the agreement has come about or should have been implemented.
- c.** Because of the applicability of these general terms and conditions the general terms and conditions used by or at any time introduced by buyer/ client in the field of purchasing and or otherwise are excluded with all agreements and future agreements between buyer / client and Dronestars B.V..
- d.** Any deviation from these terms and conditions in offers, orders/agreements used or allowed by Dronestars B.V. at any time to the benefit of the buyer/client can never be construed as the latter's right to appeal to it later or to claim the application of such deviation for him/her as an established fact.
- e.** If the buyer/client takes note or could have taken note of these general conditions in another language than the Dutch language and differences in interpretation arise from the respective versions, the Dutch version will prevail over the version in the foreign language, unless Dronestars B.V. expressly waives this in writing.

ARTICLE 2: OFFERS

- a.** All offers and quotations are non-committal, unless explicitly stated otherwise. They have been made to the best of Dronestars B.V.'s knowledge and are based on data that may have been provided on the request for an offer.
- b.** The specifications provided by Dronestars B.V. on websites, in images, catalogues, brochures or drawings or in any other way with respect to size, capacity, performance, colour, material structure, finish or results should be regarded as having been provided as estimates and as having been provided non-committally.
Dronestars B.V. is not held to comply with these specifications and therefore does not accept any liability for any incorrectness in these data.

ARTICLE 3.1: ORDERS/AGREEMENTS

- a.** An order is understood to mean: every agreement with Dronestars B.V., regardless of whether it undertakes to execute activities or make staff, material or space available or carry out any other performance whatsoever, in the broadest sense.
- b.** All agreements entered into with Dronestars B.V. will only become binding upon a written confirmation by Dronestars B.V. or due to Dronestars B.V. having commenced the execution of the order. Any supplements or changes to the afore-mentioned agreements will only become binding for Dronestars B.V. after and in so far as these have been accepted and confirmed in writing by Dronestars B.V.. The buyer/client will be deemed to have accepted changes or supplements to agreements entered into with Dronestars B.V., if the buyer/client has not objected in writing against these changes and/or supplements within eight days after he has or could have taken cognizance of these changes and/or supplements. The buyer/client is deemed to have knowledge of the said changes and/or supplements and to have accepted these at the moment at which Dronestars B.V. has commenced the activities to which these changes and/or supplements are related.

Only the Board of Directors and possibly those explicitly authorised by the Board of Directors to enter into agreements on behalf of Dronestars B.V. are allowed to do so.

c. Unless explicitly agreed on otherwise in writing, Dronestars B.V. is entitled at all times to have part of the order or the entire order executed by a third party, on the understanding that these terms and conditions also apply in the favour of this third party, provided that Dronestars B.V. authorises such third party in writing – even afterwards, if necessary – to appeal to these terms and conditions without this authorisation causing any obligations for Dronestars B.V..

ARTICLE 3.2: DISTANCE CONTRACTS

Where orders/contracts are realized, whereby the law of distance contract may be applicable and purchaser/client rightly appeals to it, Lens B.V. shall abide by this law. This means that provisions in these conditions which because of their general character are conflicting with this law are subordinate to it. See Burgerlijk Wetboek (Civil Code) book 7 chapter 9.a art. 46a for the content of this law. This law aims to give consumers more legal protection when they enter into this type of contracts.

ARTICLE 4: LIABILITY

a. Except for the provisions of Article 9 of these terms and conditions, Dronestars B.V. is not liable for any damage caused either directly or indirectly by the items delivered – including extra work – not being in compliance with the agreement, unless this is due to Dronestars B.V.'s intent or gross negligence. Consequently, Dronestars B.V. also does not accept any liability in the event of serious calamities, such as fire, water damage and any outside contingency, such as war and earthquakes.

b. To the extent that the buyer/client or the third party engaged by it on the basis of collaboration and/or the provision of assistance is involved in the execution of the transaction between Dronestars B.V. and the buyer/client, Dronestars B.V. is in no way or form liable for any damage caused on the part of the buyer/client and/or the third party engaged by it, also not to the parties behind the buyer/client.

c. If Dronestars B.V. should be liable for any other reason for any damage under the agreement, the damages payable will not exceed the invoice amount (exclusive of value added tax) with regard to the respective goods and/or services, with a maximum of EUR 3.000.00 (in words: three thousand euros).

d. A claim under these terms and conditions does not suspend the buyer's/client's payment obligation towards Dronestars B.V..

ARTICLE 5: PERIOD AND LOCATION OF DELIVERY

a. The periods of delivery mentioned in the offers, confirmations and contracts are to the best of Dronestars B.V.'s knowledge and will be complied with as much as possible, but they are not binding for Dronestars B.V..

b. If these periods are exceeded due to whatever cause, the buyer/client will not be entitled to damages, dissolution of the agreement or non-compliance with any obligation arising for him from the respective agreement or from any other agreement whether or not connected with this agreement.

c. If the delivery period is exceeded by a wide margin, at the discretion of Dronestars B.V., Dronestars B.V. will enter into further consultation with the buyer/client.

d. Delivery is ex Dronestars B.V. company or any other location to be decided by Dronestars B.V..

e. If goods sold or services offered by Dronestars B.V. are not accepted after they have been offered to the buyer/client, they will be available to the buyer/client for a period of three weeks. Throughout this period, the goods are stored for the buyer's/client's account. After the period mentioned above, the total amount that would be payable for purchase or compliance, increased with the costs and interest, could be claimed from the buyer/client, even without delivery of the said goods or services. The payment will then be deemed made as damages to Dronestars B.V..

f. If the buyer/client does not comply with any obligation arising from this agreement or any other agreement connected with the order or does not do so in time, Dronestars B.V., upon informing the buyer/client in writing that he is default, without judicial intervention, will be entitled to suspend the execution, without Dronestars B.V. being held to pay any damages.

g. All return shipments from buyers/ clients are for their account and risk. Return shipments insufficiently packed or bearing insufficient postage will be refused by Dronestars B.V..

ARTICLE 6: TRANSPORT AND TRANSPORT RISK

a. The choice of the means of transport is for Dronestars B.V. to decide.

b. The transport of the goods ordered/purchased with Dronestars B.V. is for the purchaser's/client's account.

c. As from the moment of dispatch, all goods ordered/purchased from Dronestars B.V. travel at the purchaser's/client's risk. Also if costs of carriage to the delivery address have been agreed on, the purchaser/client will be liable for any damage sustained during transport.

d. The goods will be delivered only to the ground floor. If goods are to be delivered at another location than at ground-floor level, the additional costs and risks are to be borne entirely by the buyer/client.

If at the time of delivery the buyer/client is not present or does not appear to be able to receive the goods or is otherwise in default to receive the goods, Dronestars B.V. will be entitled to convert the delivery into an obligation for the buyer/client to collect the goods at the address provided by the carrier after the latter has informed the buyer/client by leaving a written message to such effect.

e. At arrival or receipt of the goods, the buyer/client has to check the condition of the goods. If it then becomes apparent that the goods or materials have sustained damage, he has to take all measures to obtain damages from the carrier. By signing the receipt provided by or on behalf of Dronestars B.V., the buyer/client declares he has received the goods in good condition.

ARTICLE 7: PRICES AND COSTS

a. Dronestars B.V. fixes a price or fee for every order individually. This price or fee is exclusively intended as the amount to be paid for the performance to be executed by Dronestars B.V., including the normal costs involved. The prices mentioned in the offer are based on the cost price factors, rates, wages, taxes, rights, expenses, cargo et cetera then known. In the event of an increase of any of these factors, Dronestars B.V. will be entitled to change the offered (selling) price accordingly.

b. Therefore, the price or fee does not include any levies imposed by the government or other bodies, including fines, insurance premiums etc.

c. Dronestars B.V. is entitled to demand down payments, or a deposit or security (in the form of a bank guarantee) in advance.

d. Dronestars B.V. reserves the right to charge shipping costs.

ARTICLE 8: TERMS AND CONDITIONS OF PAYMENT

a.1. Unless explicitly agreed on otherwise in writing, payment of invoices sent by Dronestars B.V. must be made within 8 (eight) days upon invoice date, without deduction of discounts and without any form of compensation.

a.2. In online transactions through a website, like for example with web shop activities payments are done in advance via a payment method indicated on the website, or via an explicitly in writing agreed upon other method.

c. All payments, without deduction or settlement of debt, are to be made at the offices of Dronestars B.V. or into a bank or giro account to be designated by Dronestars B.V..

d. Discounts can only be granted upon mutual consultation between Dronestars B.V. and the buyer/client. Unless explicitly agreed on otherwise in writing, these are one-off discounts. With subsequent transactions no appeal can be made to previous discounts.

ARTICLE 9: COMPLAINTS

a. Any complaints about the delivery of goods, the services provided and invoice amounts, must be submitted to Dronestars B.V. in writing by registered letter within fourteen days upon receipt of the products, services or the respective invoices, with the facts to which the complaints are related carefully stated. The purchaser's/client's right to complain lapses with respect to the goods used, edited and/or processed by or on behalf of the purchaser/client.

This also applies to opened goods or goods whereof the packaging is damaged.

b. Complaints with respect to the stipulations in these terms and conditions as referred to in, inter alia, Article 6:233, under a, of the Dutch Civil Code (voidness regarding one or multiple stipulations on the grounds of being unreasonably onerous) must also be submitted to Dronestars B.V. in writing by registered letter within fourteen days upon taking cognizance of these terms and conditions or the time at which these could reasonably have been taken cognizance of, with the facts to which the complaints are related carefully stated. The right to complain lapses at the moment at which the agreement is brought about. The buyer/client refrains from making an appeal afterwards on the grounds of one or multiple stipulations in these terms and conditions being unreasonably onerous, in so far as the stipulations felt to be unreasonably onerous are not imperatively prescribed by law.

c. If the complaints submitted do not comply with the provisions above, they can no longer be received, and the buyer/client will be deemed to have approved the delivered goods and/or performed services. If in Dronestars B.V.'s opinion a justified complaint has been submitted, it will have the right to pay to the buyer/client a sum in damages to be decided in mutual consultation, or to proceed to making a new delivery while keeping the current agreement unchanged, under the buyer's/client's obligation to return to Dronestars B.V. the incorrect or faulty good(s) delivered carriage paid, at the discretion of Dronestars B.V..

d. Dronestars B.V. will only be held to take cognizance of complaints submitted, if at the moment at which the complaints are submitted the buyer/client involved has integrally complied with all his existing obligations towards Dronestars B.V., regardless of what these obligations consist of and from whatever agreement they arise.

ARTICLE 10: CANCELLATION/DISSOLUTION AND SUSPENSION

a. If the buyer/client is or remains in default in any way with respect to complying with his obligations regarding deliveries or activities executed or to be executed by Dronestars B.V. previously, or pursuant to other obligations, Dronestars B.V. has the right to suspend its obligations towards the buyer/client or to cancel/dissolve the underlying agreement(s) in whole or in part, without being held liable by the buyer/client in any way and without prejudice to the rights to which Dronestars B.V. is entitled.

Dronestars B.V. will also have this right, if the buyer/client is declared bankrupt, has petitioned for suspension of payment, the Debt Rescheduling Private Individuals Act (Wettelijke Schuldsanering Natuurlijke Personen – WSNP) is declared applicable, other forms of debt supervision or winding-up of the company or business activities occurs, or if – to the standards of Dronestars B.V. – these circumstances threaten to occur. All claims Dronestars B.V. has on the buyer/client will then be immediately due and payable.

b. If the buyer/client wants to dissolve or cancel the agreement(s) he has entered into with Dronestars B.V., outside the te period determined by law and where there is a by law defined case of purchase at a distance, Dronestars B.V. will also be entitled to demand compliance with the agreement(s) entered into, or – at the discretion of Dronestars B.V. – the buyer/client will have to pay cancellation costs of at least 30% of the selling value.

ARTICLE 11: COMPENSATION IN THE CASE OF NON-PAYMENT OR LATE PAYMENT

If payment of the invoices sent by Dronestars B.V. has not taken place within 8 (eight) days upon invoice date, the buyer/client will be deemed to be legally in default and Dronestars B.V. will have the right to charge to the buyer/client interest on the full payable amount as from the expiry date equal to the statutory interest rate with a minimum of 1% per month or a part of this, without prejudice to the other rights to which Dronestars B.V. is entitled, including the right to recover all costs under the claim, both court costs and extrajudicial collection costs, the latter of which are fixed in advance at 15% of the amount to be claimed, with a minimum of EUR 250 (in words: two hundred and fifty euros), all of the above without notice of default.

NB: In those cases where the legislator has set the extrajudicial collection costs to be charged to the purchaser/client by law, the purchaser/client will owe extrajudicial collection costs in accordance with the relevant provisions of the law.

ARTICLE 12: RETENTION OF TITLE

a. As long as the buyer/client has not made full payment to Dronestars B.V. for goods, parts and installations delivered to him by Dronestars B.V. and/or activities executed for him by Dronestars B.V., these goods and/or materials, which are for the buyer's/client's account and risk, will remain the undisputed property of Dronestars B.V..

b. If a buyer/client does not comply with any obligation from the agreement with respect to the goods sold and/or activities executed, Dronestars B.V., without any notice of default being required, has the right to take the goods or materials back, in which case the agreement will be dissolved without any judicial intervention, without prejudice to the right of Dronestars B.V. to claim compensation at law or extrajudicially for any damage suffered or yet to be suffered by Dronestars B.V., including loss suffered, lost profit, interest, transport costs etc.

c. Dronestars B.V. reserves the right to actually retain goods, tools, materials, vehicles, money, negotiable instruments, (financial) documents et cetera which it has obtained from the buyer/client under whatever title, until the buyer/client has fully complied with his financial and other obligations towards Dronestars B.V..

d. For transactions with a buyer/client established in a country where prolonged retention of title applies, Dronestars B.V. has the right to declare the prolonged retention of title as it applies in the respective country applicable at any moment of its choosing.

ARTICLE 13: FORCE MAJEURE

a. In the event of force majeure Dronestars B.V. is no longer held to comply with its obligations towards the buyer/client. Force majeure includes such events and situations which have a clearly identifiable and direct influence on the company Dronestars B.V., such as serious interruptions of its production process, war (also outside the Netherlands), riot, epidemic, fire, traffic disruption, strike, exclusion, loss or damage during transport, accident or sickness among its staff, import restrictions or other limitations imposed by governments etc. Dronestars B.V. will be discharged

from its obligations, regardless of whether force majeure occurred in its own company or elsewhere, such as in the companies of suppliers, carriers, wholesalers etc.

b. In the event of impediments to executing the agreement due to force majeure, Dronestars B.V. will be entitled, without judicial intervention, to suspend the execution of the agreement for a period not exceeding six months, or to dissolve the agreement in whole or in part, at the discretion of Dronestars B.V.. The buyer/client will receive a written notice of such decision made by Dronestars B.V..

ARTICLE 14: INTELLECTUAL PROPERTY RIGHTS, DESIGN PROTECTION

a. The intellectual property rights of all products made, services rendered, etc. by Dronestars B.V. for buyer or customer belong to Dronestars B.V.. Use or alternative use of these rights, designs and or ideas of Dronestars B.V. is strictly prohibited, unless explicit and written permission is granted by Dronestars B.V. and all the relevant conditions of Dronestars B.V. are met in full.

b. If the buyer/client does not comply with the provisions as set out under 14a, Dronestars B.V. will be entitled, without any further notice of default and/or judicial intervention being required, to claim a fine of at least EUR 11,500 (in words: eleven thousand five hundred euros) per day or a part thereof as long as this non-compliance continues.

ARTICLE 15: GUARANTEES

a. Dronestars B.V. will exclusively grant a guarantee in accordance with the provisions of the guarantee clause, if such provisions have been delivered together with the products. In such cases, the guarantee will only take effect after the buyer/client has informed Dronestars B.V. of his request in writing by registered letter.

b. If a guarantee is provided by Dronestars B.V. but if no guarantee clause has been provided, the guarantee term will not exceed six months after delivery of the respective goods. The buyer/client will also need to inform Dronestars B.V. of his request in writing by registered letter.

c. The guarantee includes repair or replacement of the goods delivered, at the discretion of Dronestars B.V.. Outside contingency can never lead to Dronestars B.V. being held to provide any guarantee.

d. The goods taken in for repairs by Dronestars B.V. or with a therefore engaged third party remain in all cases for risk of buyer/client.

ARTICLE 16: CONSIGNMENTS ON APPROVAL

Only upon prior written confirmation by Dronestars B.V. to the buyer/client, the goods delivered by or on behalf of Dronestars B.V. can be considered consignments on approval for shows, exhibitions, trade fairs and/or other purposes to be indicated by Dronestars B.V.. These general terms and conditions also fully apply to goods on approval and on consignment.

ARTICLE 17: APPLICABLE LAW AND COMPETENT COURT

a. The laws of the Netherlands apply to all offers, orders and agreements to be entered into with Dronestars B.V.. However, Dronestars B.V. has the possibility at any desired moment to appeal to the applicable law of the country where the buyer/client is registered/has his registered office or to the Vienna Sales Convention. In such case, contrary to the provisions set out under b, the dispute will be submitted to the court that is competent *ratione materiae* in the buyer's/client's jurisdiction. Dronestars B.V. does not need to inform the buyer/client about this in advance.

b. All disputes will be submitted to the Subdistrict Court of Noord-Holland that is competent *ratione materiae* or to another competent judicial authority, at the discretion of Dronestars B.V..

c. If any article or paragraph of these general terms and conditions becomes invalid, or is not applied by Dronestars B.V. the other articles will remain valid.

CONCLUDING PROVISIONS:

These terms and conditions have been prepared and filed for the benefit of Dronestars B.V. by [De Incassokamer B.V.](#) and have come about under the applicability of its current and future general terms and conditions of sale, delivery and payment, with due observance of Book 6, Title 3 of the Dutch Civil Code.

These general terms and conditions are also subject to the © copyright of De Incassokamer B.V.